

## A TELSTRA EVERYONE CONNECTED INITIATIVE YOUR CLIENTS WILL APPRECIATE

Dear Community Agency,

In 2012 we celebrated the 10 year anniversary of our Access for Everyone initiative, which is a comprehensive package of products and services that assist over one million Australians every month on a low income or financial crisis to stay connected.

With these programs we work in partnership with over 2000 community agencies across Australia, like yours, and our community engagement helps us understand and respond to the unique needs and concerns of our customers and communities. In particular, we recognise that many people on a low income rely on a pre-paid mobile phone to stay in touch.

So, we are introducing a brand new program – the Telstra Pre-Paid Mobile Recharge Program.

This initiative will provide up to \$1 million worth of free Telstra Pre-Paid Mobile recharge cards across Australia each year. Each recharge card carries \$20 worth of value, and they're for distribution by community agencies to homeless young people or victims of domestic violence who depend on a Telstra Pre-Paid Mobile for their communications.

### **You're invited to take part.**

As an organisation that provides support to people in these situations, we'd like to invite you to consider joining this new program on a similar basis to our other Access for Everyone programs.

To join, please review and complete the following agency agreement. The final page can be sent back in the following ways:

Scan and email: [consumer.affairs@team.telstra.com](mailto:consumer.affairs@team.telstra.com)

Fax: 1800 659 416

Post: Reply Paid 2474  
Telstra Pre-Paid Recharge Program  
Locked Bag 4960  
MELBOURNE VIC 3001

### **We look forward to hearing from you.**

If you have any questions about this invitation, or about the program, feel free to email us at:

[consumer.affairs@team.telstra.com](mailto:consumer.affairs@team.telstra.com)

For information about our Access for Everyone programs please visit

[www.telstra.com.au/accessforeveryone](http://www.telstra.com.au/accessforeveryone)

Best regards,  
Sue McAleer  
Program Manager